

Code of Conduct for Education Loans

July 2010

The Center has established the following code of conduct with respect to Education Loans. The Center prohibits a conflict of interest with responsibilities of an agent of the institution with respect to FFELP or private education loans. The Center prohibits:

- Revenue-sharing arrangements with any lender;
- Receiving gifts from a lender, a guarantor, or a loan service;
- Contracting arrangement providing financial benefit from any lender or affiliate of a lender;
- Directing borrowers to particular lenders, or refusing or delaying loan certifications;
- Offers of funds for private loans;
- Call center or financial aid office staffing assistance; and
- Advisory board compensation.